

# ISSUE: "VHD Mounter - Administrator Privilege (No)" error when performing a granular restore on a Hyper-V guest VM

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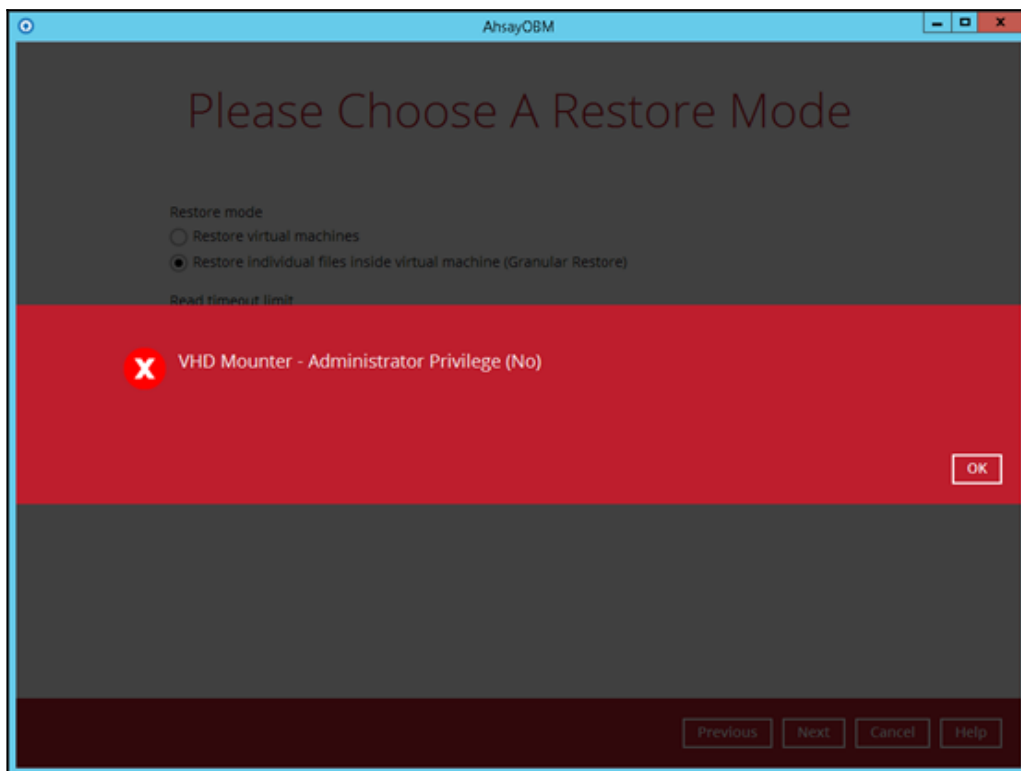
**Product Version:**

AhsayOBM / AhsayOBR: 7.13.0.0 or above

OS: Windows

## Description

When performing a granular restore of a Hyper-V guest VM the following error message is shown by AhsayOBM "VHD Mounter - Administrator Privilege (No)" .



## Cause

Granular restore of Hyper-V guest VMs requires a Windows login account with administrator privileges.

## Resolution

To resolve this problem, please login to Windows using an administrator account or an account with administrator privileges to perform the granular restore.

## Keywords

Hyper-V, guest VM, granular restore, administrator, privilege, permission, requirements

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