

[V7] ISSUE: Unable to find vmrun.exe in when creating a VMware Workstation BackupSet

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Product Version:

AhsayOBM: 7.5.0.0 to 7.x

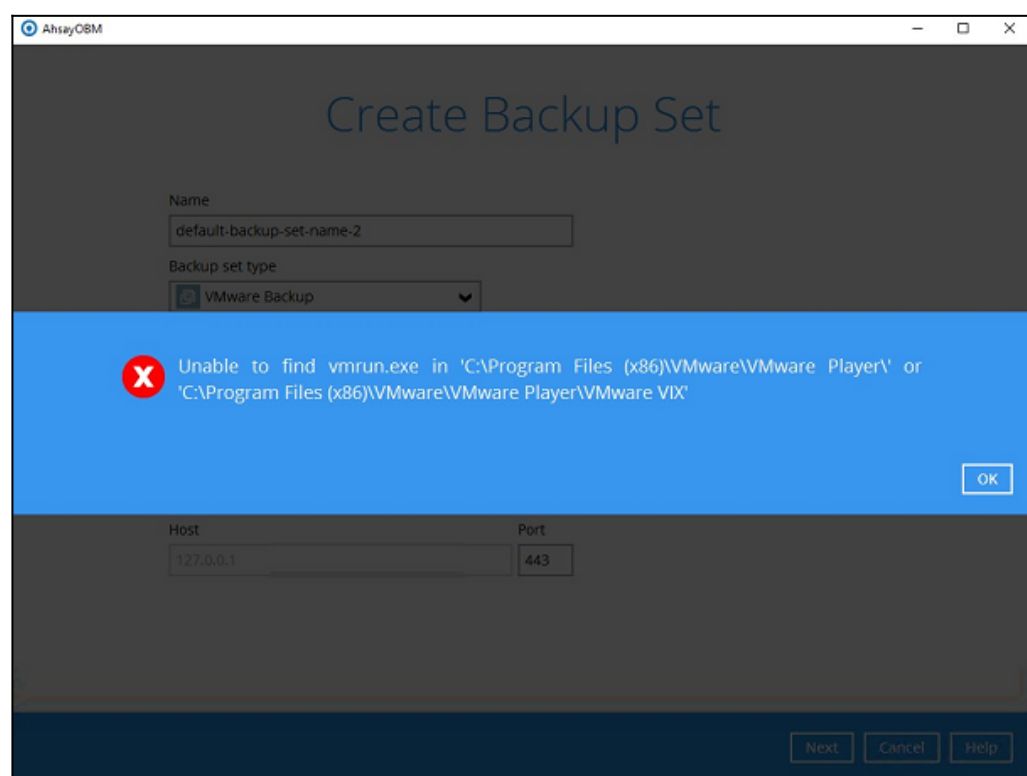
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When creating a VMware Workstation BackupSet the following error is shown on AhsayOBM

Unable to find vmrun.exe in 'C:\Program Files (x86)\VMware\VMware Player' or 'C:\Program Files (x86)\VMware\VMware Player\VMware VIX'



Cause

The VMware VIX API for Windows is not installed on the VMware Workstation machine. This is a requirement to support the backup of guest virtual machines on VMware Workstation environment.

Resolution

To resolve this issue:

1. Exit from AhsayOBM
2. Download and install the latest VMware VIX API at: [https://my.vmware.com/web/vmware/detail... ductId=640](https://my.vmware.com/web/vmware/detail...ductId=640)
3. Create the backup set again afterward.

Keywords

VMware Workstation, Create Backup Set, VIX API, vmrun.exe

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