

ISSUE: No text displayed on AhsayCBS console after upgrading to version 7.7.0.0

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Product Version:

AhsayCBS: 7.7.0.0

OS: All platforms

Problem Description

No text is displayed on the AhsayCBS console after upgrading the server application to 7.7.0.0 (if a non-supported language was selected for the console language display, before to the upgrade (e.g. German)):



Cause

This is a known issue with AhsayCBS version 7.7.0.0. This issue will occur if the following display language was selected before the server upgrade:

For support of the following languages, these languages are scheduled to be supported by the next version 7.7.2.0 release:

- German
- Portuguese
- Danish
- Dutch
- Basque
- Lithuanian
- Hungarian
- Norwegian
- Turkish
- Korean
- Japanese

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.2.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

cannot, display, non-english, eng, language

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