[V7] ISSUE: No database file found (MS SQL database backup) for database file name with unicode

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Product Version:
AhsayOBM: Pre-7.7.0.0
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When performing a MS SQL database backup, the following warning message is received in the backup report:

No.	Type	Timestamp	Log
*	info	YYYY/MM/DD hh:mm:ss	...
*	...	...	[Start] Backing up database...
*	...	...	[Start] Database... "SERVER (SQL SERVER version)\DB_Name_with_Unicode"
*	...	...	[End] Database
*	erro	YYYY/MM/DD hh:mm:ss	No database file found for "SERVER\DB_Name_with_Unicode"
*	...	...	...

Cause

This issue can occurs if the corresponding SQL database file contains a unicode (e.g. non-English name). This is a known issue with AhsayOBM version 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

sql, db, server, database, locate, find, found

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