[V7] ISSUE: Product names (AhsayOBM and AhsayACB) on the client download page of the AhsayCBS console cannot be customized for languages with brackets

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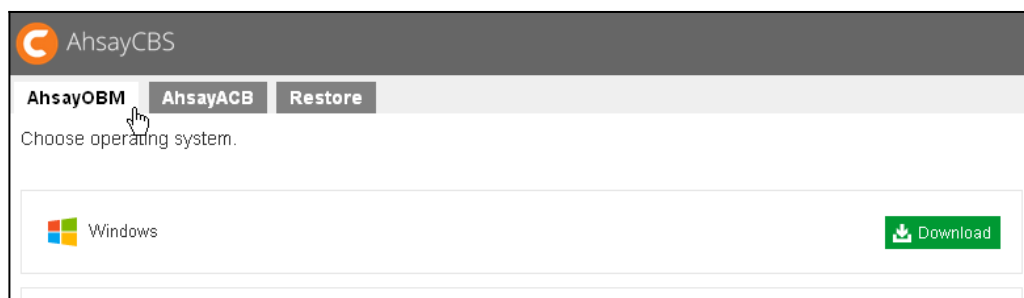
Product Version:
AhsayCBS: 7.5.0.2
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

Product names (AhsayOBM and AhsayACB) on the client download page of the AhsayCBS console cannot be customized for languages with brackets:

- Portuguese (Portugal)
- Chinese (Simplified)
- Chinese (Traditional)

Having modified the client properties (e.g. %OBM_SHORT_NAME% and %ACB_SHORT_NAME%), AhsayOBM and AhsayACB are still displayed as the product name in the tabs:

Cause

This is a known issue with AhsayCBS version 7.5.0.2

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

branding, customize, customization, download, page, product, client

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