

ISSUE: Index migration is performed by every backup jobs (MS Exchange DAG mail level backup set upgraded from version 6 to 7)

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Product Version:

AhsayOBM: 7.3.2.0 - 7.5.0.2

OS: Windows

Problem Description

For MS Exchange DAG mail level backup set created by AhsayOBM version 6, after upgrading the client application to version 7.3.2.0 - 7.5.0.2, index migration is performed on every backup jobs.

The following informative messages are received in the [Backup Job Logs](#) during index migration:

```
[YYYY/MM/DD hh:mm:ss] [info] [100] Migrating index entry Job="Current" Path="Microsoft Exchange" Type="T" from v6 to v7
```

```
[YYYY/MM/DD hh:mm:ss] [cbs] [100] info,"Migrating index entry Job=\"Current\" Path=\"Microsoft Exchange\" Type=\"T\" from v6 to v7",0,0,0,,
```

...

```
[YYYY/MM/DD hh:mm:ss] [info] [100] Saving encrypted backup file index to backupset_id/blocks at destination CBS...
```

```
[YYYY/MM/DD hh:mm:ss] [info] [100] Saving encrypted backup file index to backupset_id/blocks/YYYY-MM-DD-hh-mm-ss at destination CBS...
```

...

```
[YYYY/MM/DD hh:mm:ss] [info] [100] Marking this v6 destination as index migrated to server ...
```

```
[YYYY/MM/DD hh:mm:ss] [cbs] [100] info,Marking this v6 destination as index migrated to server ...,0,0,0,,
```

Note:

Index migration should only be performed once by the initial backup job performed after the upgrade (except if the initial backup job failed).

Cause

This is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.2.

Resolution


To resolve the issue, patch the AhsayOBM application on all affected Exchange DAG members to

version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

exchange, server, mail, level, maillevel, mail-lv, dag, migrate, index, indexing, upgrade

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