

ISSUE: Scheduled / continuous backup jobs of Hyper-V Cluster VM backup set are not running (Run scheduled backup on computers named setting is incorrect)

Article ID: 5124

Reviewed: 27/01/2016

Product Version:

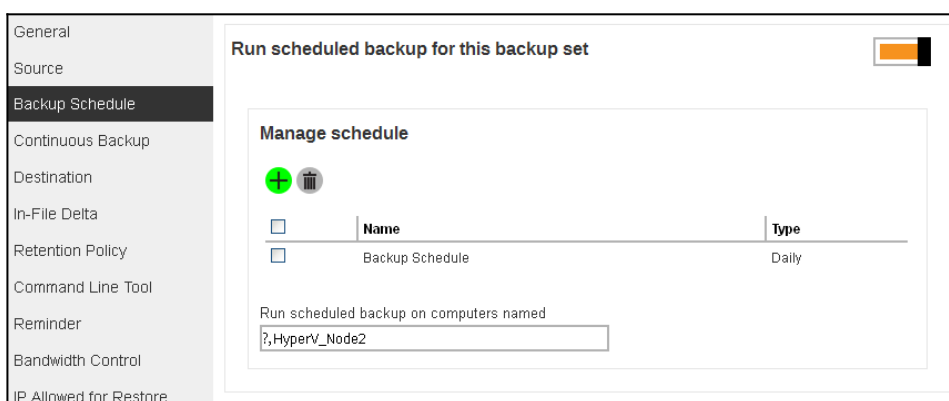
AhsayOBM: 7.3.2.0 - 7.5.0.2

OS: Windows

Problem Description

Scheduled and continuous backup jobs of Hyper-V Cluster VM backup set are not running.

Further checking on the "Run scheduled backup on computers named" setting of the corresponding backup set, ? is displayed as host name of the cluster members:



Note: To check on the "Run scheduled backup on computers named" setting, login to the AhsayCBS console

Backup / Restore > Users, Groups & Policies > Backup User > Corresponding User > Backup Set > Corresponding Backup Set > Backup Schedule / Continuous Backup

Cause

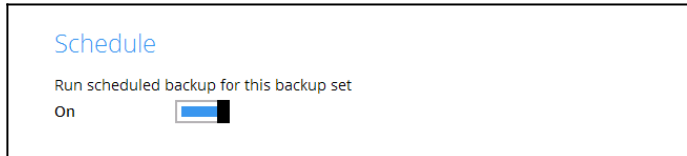
Computer name of the cluster members cannot be correctly configured, this is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayOBM application on all affected Hyper-V cluster member servers to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Re-enable the backup schedule on each Hyper-V cluster member servers afterward:

In the AhsayOBM user interface, select **Backup Sets > Corresponding Backup Set > Backup Schedule \ Continuous Backup**



Keywords

hyperv, hyper-v, cluster, scheduled, schedule, missed, miss

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