[V7] ISSUE: Scheduled / continuous backup jobs of Hyper-V Cluster VM backup set are not running (Run scheduled backup on computers named setting is incorrect)

Article ID: 5124
Reviewed: 2016-01-27

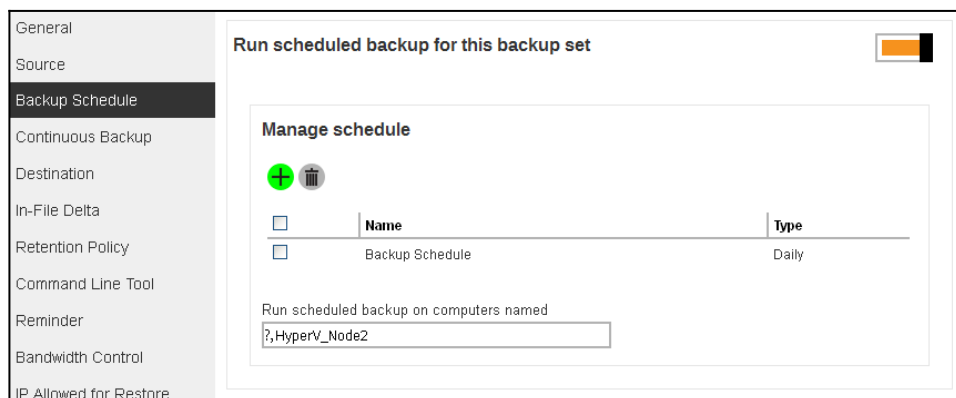**Product Version:**
AhsayOBM: 7.3.2.0 - 7.5.0.2
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

Scheduled and continuous backup jobs of Hyper-V Cluster VM backup set are not running.

Further checking on the "Run scheduled backup on computers named" setting, ? is displayed as host name of the cluster members:

Note: To check on the "Run scheduled backup on computers named" setting, login to the AhsayCBS console

Backup / Restore > **Users, Groups & Policies** > **Backup User** > **Corresponding User** > **Backup Set** > **Corresponding Backup Set** > **Backup Schedule / Continuous Backup**
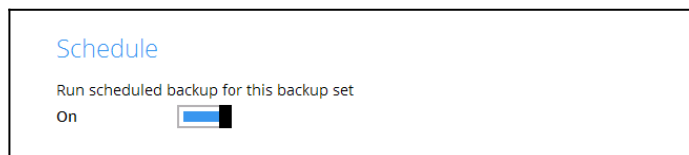
Cause

Computer name of the cluster members cannot be correctly configured, this is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayOBM application on all affected Hyper-V cluster member servers to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Re-enable the backup schedule on each Hyper-V cluster member servers afterward:

In the AhsayOBM user interface, select **Backup Sets** > **Corresponding Backup Set** > **Backup Schedule \ Continuous Backup**

Schedule
Run scheduled backup for this backup set
On

Keywords

hyperv, hyper-v, cluster, scheduled, schedule, missed, miss