

[V7] ISSUE: Duplicate databases displayed under empty DAG group when creating a MS Exchange mail level backup set

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Product Version:

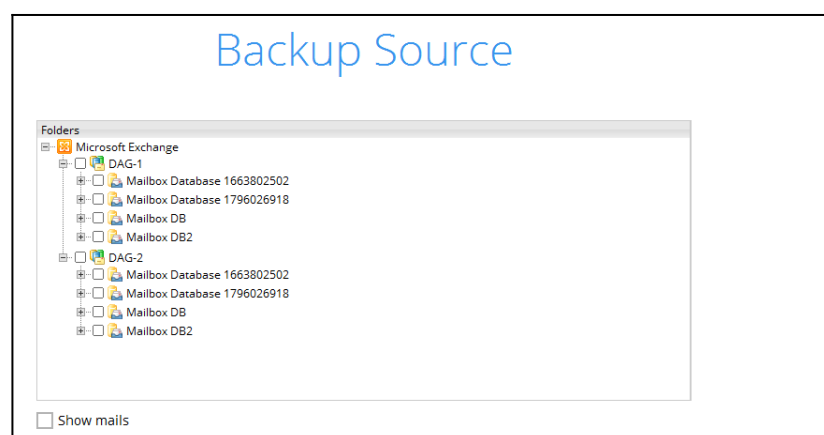
AhsayOBM: 7.3.2.0 - 7.5.0.2

OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

For setup with multiple Exchange Data Availability Groups, if one of the DAG group contain no member server, duplicate databases (that do not belong to that group) are displayed under the empty DAG group, when creating a MS Exchange mail level backup set:



Note:

In the above example, all databases are actually hosted by DAG members under group DAG-1. DAG-2 is an empty DAG group.

Cause

This is a known issue with AhsayOBM version 7.3.2.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

exchange, exch, mail, level, mailbox, dags, dag, available, availability, group

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