

[V7] ISSUE: Strange characters displayed when installing AhsayOBM / ACB with branded client installer on a Windows computer with Chinese locale

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Product Version:

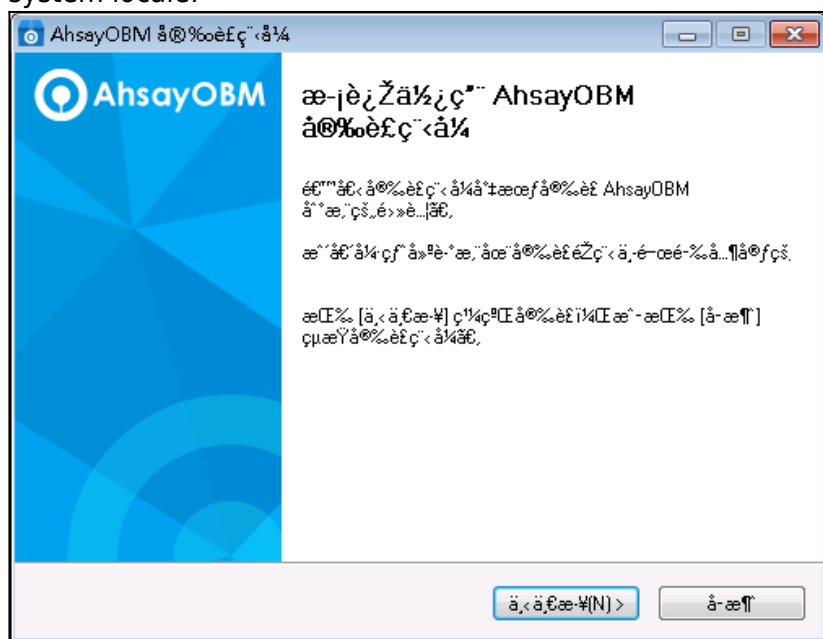
AhsayCBS: 7.5.0.0

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

Strange characters are displayed when installing AhsayOBM / ACB on a Windows computer in Chinese system locale:



Note:

This issue will only affect branded client installer that is generated via the AhsayCBS console.

Cause

This is a known issue with AhsayCBS version 7.5.0.0.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

cannot, display, non-english, eng, language

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