

# [V7] ISSUE: Missing log files when installing / upgrading AhsayCBS on a Linux server

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**Product Version:**

AhsayCBS: 7.3.2.0 - 7.5.0.0

OS: Linux

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

After installing AhsayCBS, or upgrading an existing AhsayOBS installation from version 6 to AhsayCBS version 7.3.2.0 - 7.5.0.0 on a Linux server, no context log file (e.g. cbs\_context\_YYYY-MM-DD.log, obs\_context\_YYYY-MM-DD.log) is generated in the server logs folder (at %CBS\_Intall\_Home%/logs).

## Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.5.0.0.

## Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#)

## Keywords

missing, log, logs, system, server, context, cbs\_context, obs\_context

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