

[V7] ISSUE: AhsayCBS console cannot display any supported languages other than English

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Product Version:

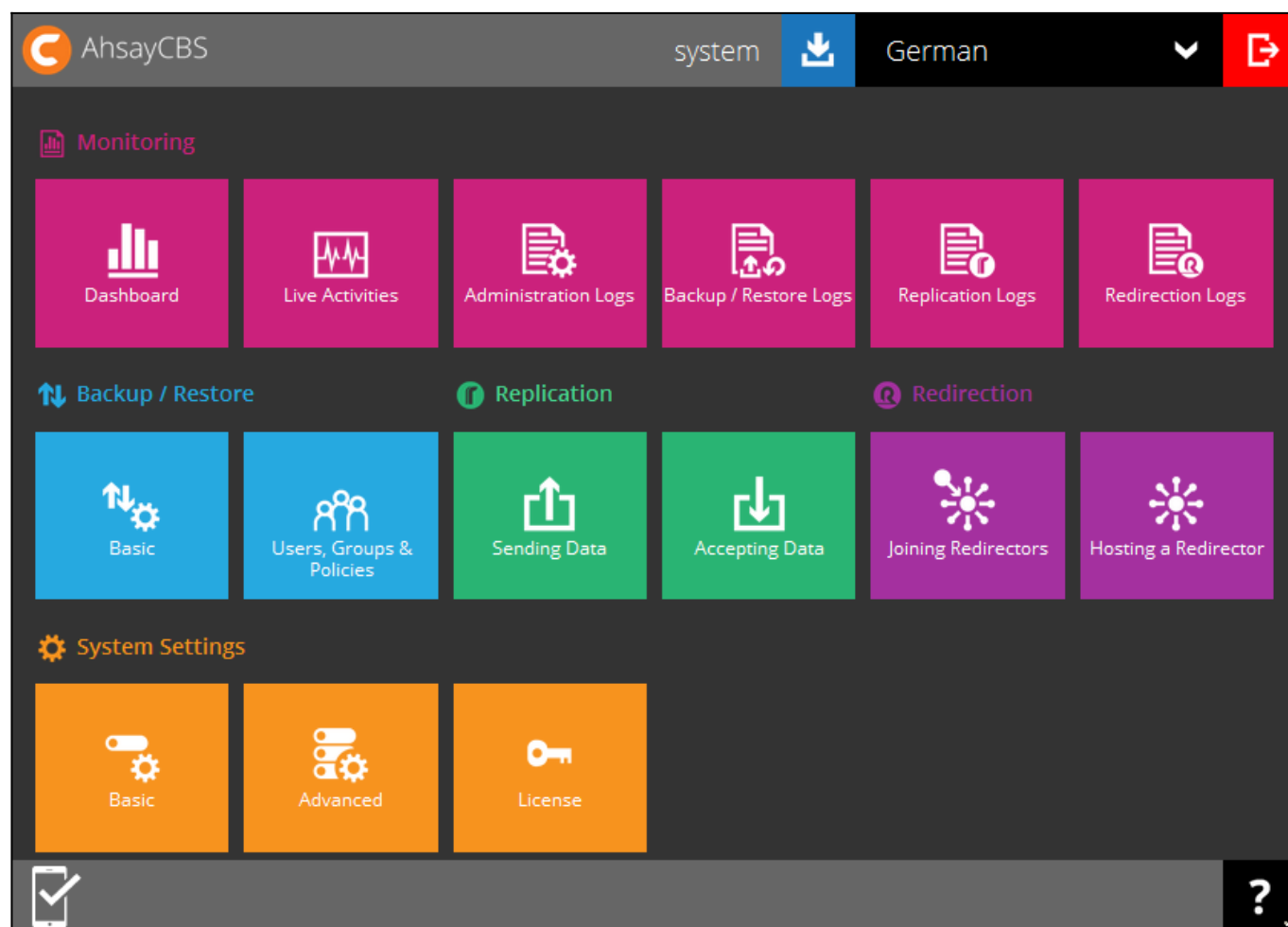
AhsayCBS: Pre-7.7.0.0

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

AhsayCBS console cannot display any supported languages other than English. Even if another language is selected (e.g. German), English is displayed instead:



Cause

This is a known issue with AhsayCBS version pre-7.7.0.0. Translation of some support languages are not yet available.

Resolution

For support of the following languages, upgrade the AhsayCBS server application to 7.7.0.0 or above:

- Traditional Chinese
- Simplified Chinese
- Catalan
- Spanish
- French
- Swedish
- Greek Modern
- Hebrew
- German
- Portuguese
- Danish
- Dutch
- Basque
- Lithuanian
- Hungarian
- Norwegian
- Turkish
- Korean
- Japanese

The upgrade instructions can be found by [Clicking Here](#).

Keywords

cannot, display, non-english, eng, language

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