

[V7] ISSUE: Unable to do Offsite backup (Error initializing bptree)

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Product Version:

AhsayOBM / AhsayACB: 7.3 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When performing a backup of any type, the following error message is received in the backup report: