[V7] ISSUE: Large build up of strange files on OneDrive for Business while replication is running

Article ID: 5098

Reviewed: 2016-01-04

Product Version:

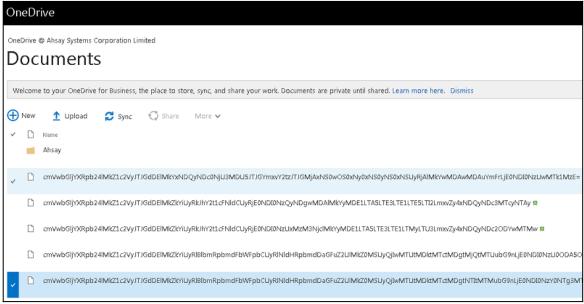
AhsayCBS: 7.3.2.0 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For replication to Predefined Destination of OneDrive for Business, a large number of 0 KB files are created on the root directory of the storage.



Note:

This issue will only occur for replication to OneDrive for Business, it does not affect other cloud destination such as Google Drive or even OneDrive.

Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.7.0.0.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can

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Keywords

replicate, replication, replicating, rps, onedrive, business

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