

ISSUE: The specified BACKUP TYPE is invalid (Cannot start backup job via the AhsayOBM / AhsayACB system tray icon)

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Product Version:

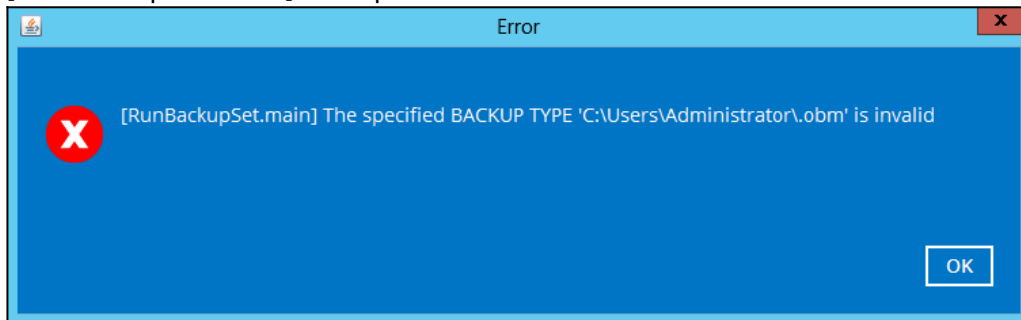
AhsayACB / AhsayOBM: 7.3.2.0 - 7.5.0.0

OS: Windows

Problem Description

When starting a backup of any type with the AhsayOBM / ACB system tray icon, the following error message is prompted:

[RunBackupSet.main] The specified BACKUP TYPE '%UserProfile%\obm' is invalid



Cause

This is a known issue with AhsayOBM / ACB version 7.3.2.0 - 7.5.0.0.

Resolution


To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above.

The instructions can be found by [Clicking Here](#).

Keywords

system, tray, systemtray, start, initialize, kickoff

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