

ISSUE: Extra options default to disabled for new backup set created with AhsayOBM / AhsayACB version 6 connected to AhsayCBS version 7

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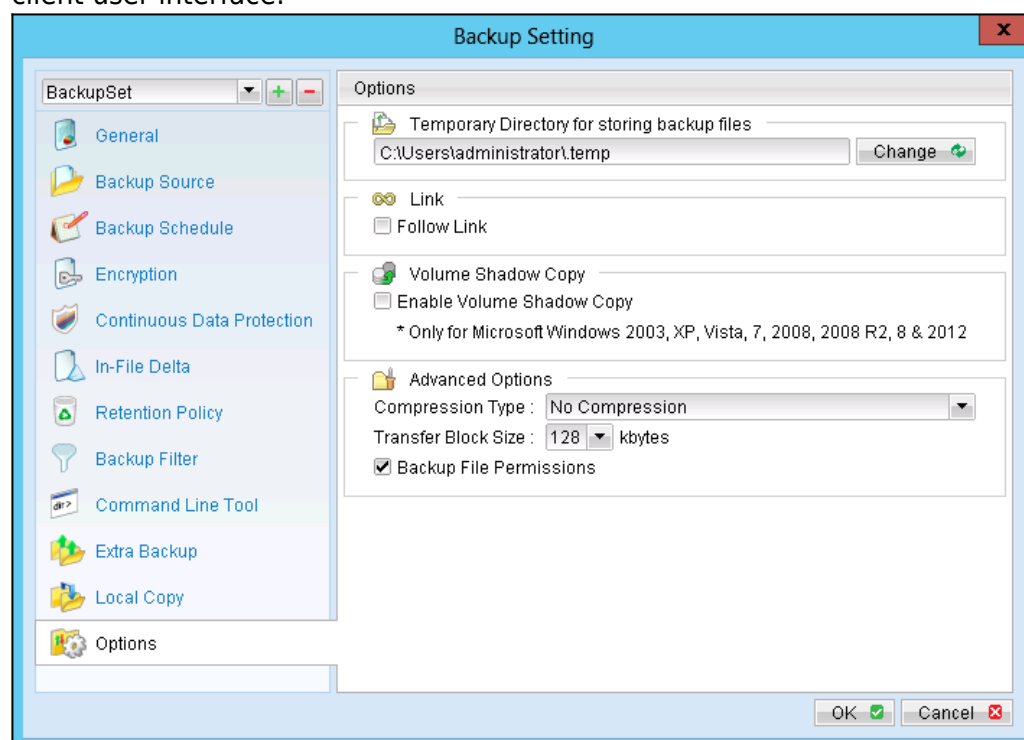
Product Version:

AhsayCBS: 7.3.2.0 - 7.5.0.0

OS: All platforms

Problem Description

After upgrading AhsayOBS to AhsayCBS version 7.3.2.0 - 7.5.0.0, options such as Follow Link, Volume Shadow Copy and Compression are defaulted to disabled when creating a new backup set in the client user interface:



Note:

This issue will only affect AhsayOBM / ACB client applications that remain on version 6 after AhsayOBS was upgraded to AhsayCBS version 7.3.2.0 - 7.5.0.0.

Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.5.0.0.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#)

Alternatively, configure the options manually, when creating a new backup set on AhsayOBM / ACB version 6.

The following is the default Options setting of a version 6 backup set:

- Follow Link: Enable
- Volume Shadow Copy: Enable
- Compression Type: Fast
- Transfer Block Size: 128 kbytes
- Backup File Permissions: Enable

Keywords

migrate, upgrade, compression, link, symlink, vss, volume, shadow, copy, vsc, default

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