

[V7] ISSUE: MS Windows System / System State backup job cannot run to completion (for backup set with backup schedule disabled)

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Product Version:

AhsayACB / AhsayOBM: 7.3.2.0 to 7.x

OS: Windows

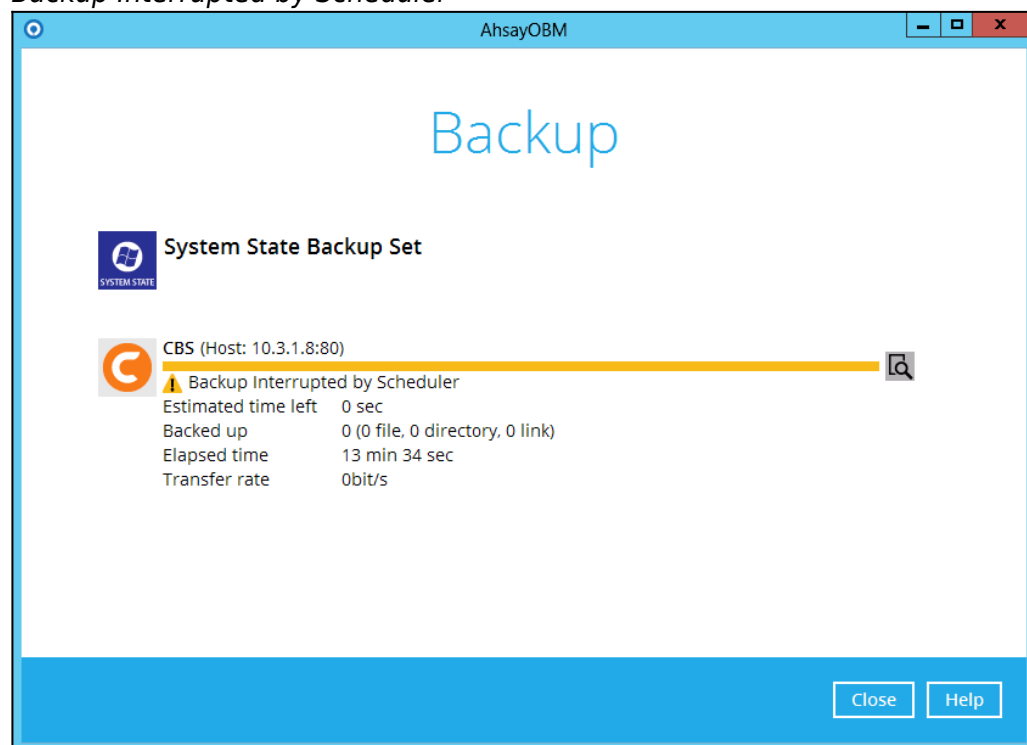
ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

For MS Windows System / System State backup jobs that run longer than 5 minutes, if the backup set has no backup schedule, the backup job cannot run to completion.

The following error message is displayed on the backup client interface, or in the backup report:

Backup Interrupted by Scheduler



Note:

This issue will only affect backup set with backup schedule disabled.

Cause

This is a known issue with AhsayOBM / ACB version 7.3.2.0 - 7.5.0.0.

Resolution

To resolve the issue, patch the AhsayOBM / ACB application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

system, systemstate, bare, metal, bare-metal, baremetal, can't, cannot, complete, finish

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